

IntaChange Enterprise Technical Features



Web-based Change Management

Set up and be operational in a day

IntaChange Enterprise comes with a comprehensive HTML Help function that takes you through the basic set up and installation in a few simple stages. There is no need to pay for expensive consultants.

Once set up, you should be off and running in a couple of hours, saving you time and money on implementation and training.

Configure to your way of working

IntaChange Enterprise is one of the most configurable systems you can buy and can be adapted to your workflow, terminology, business processes and user preferences.

Simple administration screens let you customize user fields, menu values, GUI, email alerts, reports and much more.

Easy to use wizards

Configuring IntaChange Enterprise is easy using simple, 4 step wizards.

You can set it up to use any type of change documentation naming system you wish, for example 'Change Requests', 'Requests for Change', 'Trouble Tickets', 'Incidents', 'Problems', 'Issues' etc.

Record vital information

Define precisely what information you want to store about a change. There's no limit to the number of fields you can define, or the types of fields you can have. You can decide whether fields are mandatory or optional and derived fields, and field values can be used for calculation purposes, just like a spreadsheet.

Specify who can do what

You can specify which user roles are allowed to perform whatever actions you decide and determine which privileges, or permissions are granted to specified groups of users.

Enforce your procedures

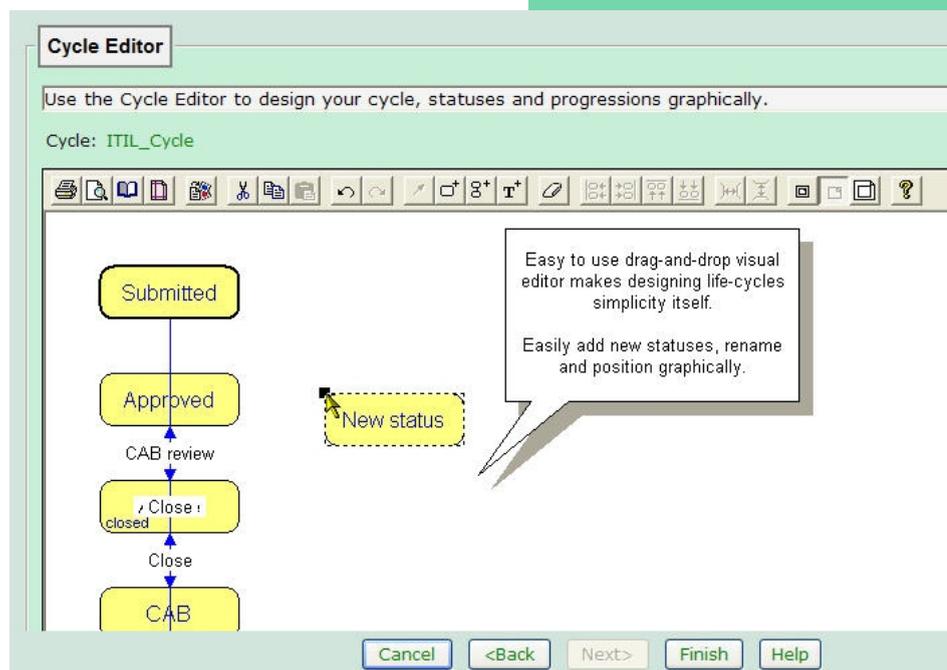
IntaChange Enterprise is great at making people follow your procedures correctly. Specify when a change can progress from one status to another, or prevent it until a specific field has been completed. Ensure that specific fields are not completed without supportive information from other fields.

Graphically design your workflow

The easy to use drag 'n' drop graphical cycle editor lets you define whatever business processes you want, so you could deal with change requests problems or incidents in completely different ways.

IntaChange anywhere

- Defence
- Aerospace
- Industry
- Finance
- IT
- Health Service
- Local Government
- Central Government
- Corporates
- Education
- Manufacturing



IntaChange Enterprise Technical Specifications



Web-based Change Management

Time-saving installation and maintenance

Minimize installation time and costs, because IntaChange Enterprise is installed on a central server and doesn't need to be installed or configured on individual machines.

It can be used 24/7 from any location with internet access and maintenance can be done out-of-hours, from any location.

Secure, robust database

IntaChange Enterprise uses Microsoft SQL server 2000 onwards, making it a secure, robust database application, and is accessed online from client machines through a web-browser.

Server hardware requirements

Minimum: Pentium 2.0GHz (or the min. CPU required to run the operating system, whichever is higher).

Recommended: Pentium 4 3.0 GHz or faster.

Minimum: 512MB RAM (or the min. RAM required to run the operating system, whichever is higher).

Recommended: 1024MB RAM or higher.

Client hardware requirements

Minimum: Pentium 3 500MHz (or the minimum CPU required to run the operating system, whichever is higher).

Recommended: Celeron 1.2GHz or faster.

Minimum: 64MB RAM (or the min. RAM required to run the operating system, whichever is higher).

Recommended: 128MB RAM or higher.

Software requirements

Windows 2000/XP onward. A server operating system (Windows 2000/2003 Server onward) is recommended. It is possible to install on a non-server

operating system (e.g. Windows XP), but there may be certain restrictions.

Client machines requiring standard user access to IntaChange Enterprise need only Internet Explorer (Version 6 onwards).

.NET compliant

IntaChange Enterprise is built using state-of-the-art .NET technology, which means that it is fully optimized for the next generation of Internet computing.

Fully scalable

The only limits on IntaChange Enterprise are down to the capacity of your server and your network. There's no limit to the amount of users who can access the system, and no limits on the amount of information you can store.

Unrivalled level of technical support

You get in-depth technical support during your free trial of the software and when you buy a technical support contract you get unlimited phone and email support, with most queries answered within the hour (GMT 9am - 22.00 pm).

See for yourself how simple it is.

For more information or to request a demo just contact us at:

www.intasoft.net

info@intasoft.net

“...It is an excellent product that is well engineered, easy to both use and understand, from a company that prides itself in customer service...”

James C. Knapp
Chief Technology Officer
Butterfield Bank
(Cayman) Limited

Admin Tasks

Note: access to this project is currently restricted to the following users:
Anyone
Many administrative tasks are best performed with all other users locked out. You may want to [click here](#) first to log off and lock users out or allow them back on.
[Click here](#) to see what sessions are currently connected to this project.
[Click here](#) to see what activities are currently being performed in this project.

Manage Configuration → Manage your overall configuration from a central screen

Manage Classes

Manage Event Actions

Manage Permissions

Manage Prerequisites

Manage Reports

Manage Roles → Management wizards guide you through all the admin. procedures

Manage Task Definitions

Manage User Defined Fields (UDFs)

Manage Users

Manage Vote Definitions

Manage Scheduled Jobs

Manage Scheduled Reports

Import Users from Active Directory

Admin Mode No Auto Admin Permission Pretend Not Admin user