

Microsoft Exchange and Outlook integration



Web-based Change Management

IntaChange Enterprise is a powerful web-based change management system.

A vital part of managing change is to effectively involve and inform people, throughout the whole change process.

With IntaChange Enterprise this is simplicity itself. Using the integration with Microsoft Exchange/Outlook, you can:

- Import your Outlook contacts
- Submit change requests by email*
- Submit votes by email*

Directly import Outlook contacts

You can store details of all relevant contacts, with every request for change and look up a specific contact's details from directly within IntaChange Enterprise.

- No need to re-key in data
- Look up contact details such as phone or email, at the click of a button
- Store all contact details associated with each change request, in one place
- Improve communication by giving everyone easy access to the information they need
- Define your own fields and map the information directly from Outlook
- View all your Microsoft Exchange/Outlook contacts from the IntaChange Enterprise screen

Submit change requests by email*

Users don't have to log into IntaChange Enterprise to submit a new request for change. They can simply email it directly from Outlook and IntaChange Enterprise will automatically create the new change request and log it in the system.

Vote by email*

IntaChange Enterprise improves collaboration and communication by letting people vote on whether they agree or disagree with a change. Votes can be submitted straight from Outlook by email, and IntaChange Enterprise automatically records the vote.

*Only available in IntaChange Enterprise+

See for yourself how simple it is.

For more information or to request a demo just contact us at:

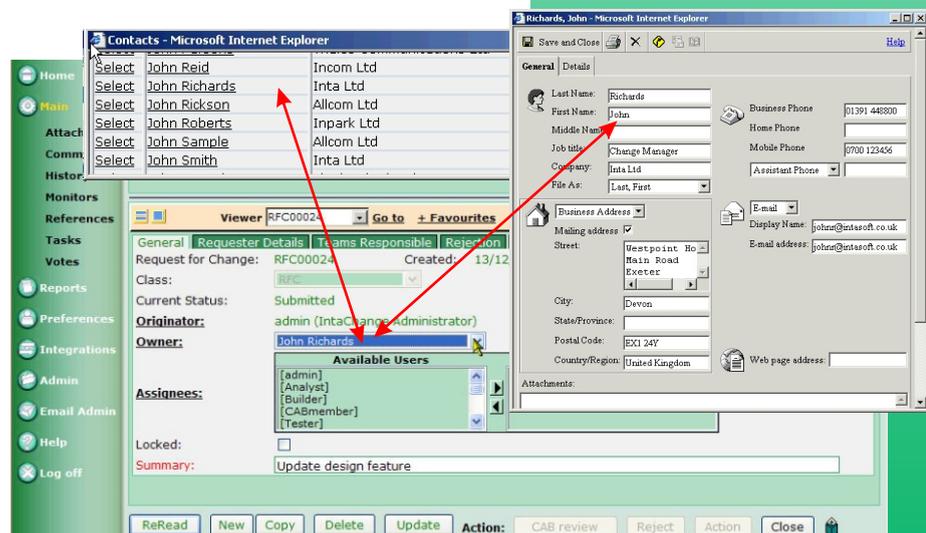
www.intasoft.net

info@intasoft.net

Change management the easy way

"...It is an excellent product that is well engineered, easy to both use and understand, from a company that prides itself in customer service. What more could a software customer want? Thanks Intasoft!"

*James C. Knapp, Chief Technology Officer
Butterfield Bank (Cayman) Limited*



Import your Outlook contacts and view them from the IntaChange screen

Microsoft Outlook task integration



Web-based Change Management

Tell your users what they need to do and when they need to do it. No more excuses for missed deadlines.

IntaChange Enterprise can automatically create Outlook Tasks in a user's Outlook Tasks folder. The Tasks are based on details of change requests in IntaChange Enterprise.

This is an extremely useful way of giving users a reminder of work they need to do. It can be used instead of or in addition to an automated email alert from IntaChange Enterprise itself.

IntaChange Enterprise can create an Outlook Task for any number of users, on behalf of any change request. Set critical dates, status levels, priority etc, with fields mapped from your requests for change.

The Outlook Task's description explains that it was created automatically by IntaChange Enterprise, and includes a hyperlink to the corresponding request for change in IntaChange Enterprise.

- Create Outlook Tasks for all your Outlook users
- Remind people what to do
- Remind people of deadlines
- Easy to set up
- Improve communication and meet deadlines

See for yourself how simple it is.

For more information or to request a demo just contact us at:

www.intasoft.net

info@intasoft.net

IntaChange Enterprise is developed and sold exclusively by



Change and configuration management specialists

The screenshot shows the IntaChange Enterprise web interface. On the left is a navigation menu with items like Home, Main, Attachments, Comments, History, Monitors, References, Tasks, Votes, Reports, Preferences, Integrations, Admin, Email Admin, Help, and Log off. The main area displays a table of change requests:

Change	Class	Status	Originator	Owner	Locked	Summary
RFC00001	RFC	Approved	admin	Drew	<input type="checkbox"/>	Change Customer Font
RFC00002	RFC	Implement	admin	John	<input type="checkbox"/>	Change background image
RFC00003	RFC	Working	admin	John	<input type="checkbox"/>	Update feedback form
RFC00004	RFC	Rejected	John	Lucy	<input type="checkbox"/>	Evaluate graphics packages
RFC00005	RFC	Review	Ch...			
RFC00006	RFC	Urgent Implementation	john			
RFC00010	RFC	Working	adm			

Below the table is a 'Viewer' for RFC00003, showing details like Change Type (Normal), Priority (High), Scheduled Completion Date (21/12/2007), and Percent Complete (0%).

Overlaid on the interface is an Outlook 'Task' window titled 'IntaChange Request for Change "RFC00003" in Project "Cathy_ITIL" - Task'. The task details include:

- Subject: IntaChange Request for Change "RFC00003" in Project "Cathy_ITIL"
- Due date: Fri 21/12/07
- Status: Not Started
- Start date: None
- Priority: High
- % Complete: 0%
- Reminder: Wed 19/12/07 00:00
- Owner: [empty field]

The task description text reads: 'This is an automatically-generated Outlook Task from IntaChange. It was generated for Request for Change "RFC00003" in Project "Cathy_ITIL". The summary was: Update feedback form. Click on this link if you wish to run IntaChange and display the Request for Change: http://jons/IntaChangeEntPublic/?project=Cathy_ITIL&StartPage=MainPage.aspx&InitialCMD=RFC00003

Create automatic Outlook tasks with fields mapped from your IntaChange Enterprise change requests.

