



Control your change management

IntaChange Enterprise controls the entire change management process from start to finish, be it changes to documents, software, hardware, or even organizational change.

Manage change 24/7 across the globe

Installed on a web server, it doesn't need to be installed on individual PCs. If people are online, they can create and update requests for change anywhere, anytime.

Accurate records, secure audit trails

The great advantage of IntaChange Enterprise is that it lets you record, progress and implement change requests in a structured and easy way. Cataloging change is made easy with automated forms, features and alerts. Change request records automatically log and audit trail the full history of who did what, when and importantly, why at every stage.

Improve your processes

Adhering to a proper decision process is easy with IntaChange Enterprise. You can configure it to your own processes or use out-of-the-box ITIL v3 templates.

Managers have all the information they need at their fingertips, so prioritizing and scheduling workflow is made easier.

Save time with automated features

Many features are fully automated, and routine tasks can be completed at the click of a button.

A number is automatically assigned to every request for change, guaranteeing that the request has been logged in the system.

Managers can approve or reject change requests online and assign and notify staff automatically as work progresses.

Change management networking

IntaChange Enterprise dramatically improves communication. As a request for change progresses, people can add comments or attach documents, online, at the click of a button. Records are automatically updated and audit trailed and available to the rest of the team.

They can also vote on whether they agree or disagree with any aspect of the change, enabling full consultation and accountability.

An essential management tool

At the click of a button, managers can report on the current status of change. Carry out risk and impact analysis by seeing an overview of all change requests, detailed information about the status of each one and possible resource conflicts.

Easy to use

You'd think that such a comprehensive system would be complicated. But fear not. IntaChange Enterprise is easy to use, because we've done the hard work for you, with high levels of automation and user prompt alerts.

IntaChange anywhere

- Defence
- Aerospace
- Industry
- Finance
- IT
- Health Service
- Local Government
- Central Government
- Corporates
- Education
- Manufacturing

Keep everyone in the loop, by adding comments to change requests.

The screenshot shows the 'All Comments' browser view. The table below represents the data shown in the interface:

Comment ID	Closed	Change	Field	DateTime	User	Comment
3	<input type="checkbox"/>	RFC00012	Requester_Phone	08/06/2007 10:23:56	admin	Home phone
5	<input type="checkbox"/>	RFC00001	Req...			Browser - shows the change that comment relates to, the date and time it was added, who added the comment and the comment itself.
6	<input type="checkbox"/>	RFC00001	Req...			... would be useful
7	<input type="checkbox"/>	RFC00005	Scheduled_Completion_Date	16/11/2007 17:22:50	Lucy	Should not be considered complete until the customer has seen and reviewed the colour
8	<input type="checkbox"/>	RFC00002	Technical_Team	16/11/2007 17:23:19	Lucy	Is this the correct image for this RFC?

The 'Viewer' section shows details for Comment ID 7:

- Comment id: 7
- Closed:
- Change: RFC00005
- Field: Scheduled Completion Date
- Date/Time: 16/11/2007 17:22:50
- User: Lucy (Lucy Liu)
- Comment: Should not be considered complete until the customer has seen and reviewed the colour

Key features of IntaChange Enterprise



Web-based Change Management

Access online

Install on a single web-based server and get direct access to a central database, 24/7, from anywhere.

Low cost, low maintenance

Easy to set up, maintain and administer. Costs significantly less than ordinary client-server systems. No client side installation required so installation and upgrades are simple.

Simple to use

Designed with non-technical people in mind, it's simple to use and learn.



Accurate records

Document every change at every stage and carry out full impact and risk analysis.

One-click reporting

Allocate resources to changes more effectively, with detailed reports in PDF, HTML and Word documents.

Automated workflow

Manage workflow from start to finish with automated routing, escalation, assignments and email alerts. Keep users up-to-date and track progress.

Highly configurable

Almost any configuration of project is possible, with almost limitless scope for expansion and modification.

Graphical lifecycle editor

Adapt it to your workflow, terminology and user preferences and design your own lifecycles with the drag'n'drop edit tool.

Add comments

Let people add comments to change requests and record and audit trail comments.

Gather votes

People can add votes to say whether they agree/disagree with any aspect of a change request.

Record history

At every stage, a full history of all changes is recorded, for a complete audit trail.

4 step wizards

Easy 4 step wizards help you to configure the system to your way of working.

ITIL v3

Comes complete with ready to use templates for ITIL v3.

Automated audit trails

Built in approval controls and mechanisms, automated audit trails.

Attach any documents

Attach documentation for accurate records, storage and retrieval. Reduce paperwork by electronically generating and storing records.

Centralise administration

Allow external users to access the system and administer the full process from a central location.

Step-by-step guides

Optional Tasks feature guides people through your workflow cycle. Users are shown what to do at every stage.

Custom designed

IntaView add-on lets teams gather, share and reuse information more efficiently.

Microsoft Project integration

Automatically synchronise information with Microsoft Project.

Microsoft Exchange/Outlook

Automatically import all your Microsoft Exchange and Outlook contacts.

Create Microsoft Outlook Tasks

Automatically create Outlook tasks from change requests as additional reminders for users.

Email change requests from Outlook

Submit requests for change by email.

Email votes from Outlook

Submit votes by email.

Single sign-on

Sign-on using existing Windows logon.

Active Directory

Store up to 30,000 names and add users without re-keying.

Unrivalled level of technical support

Should you need it, our experienced technical consultants offer fast, efficient support, by phone, email or online.

See for yourself how simple it is.

For more information or to request a demo just contact us at:

www.intasoft.net

info@intasoft.net

“...It is an excellent product that is well engineered, easy to both use and understand, from a company that prides itself in customer service...”

James C. Knapp
Chief Technology Officer
Butterfield Bank
(Cayman) Limited

IntaChange Enterprise is developed and sold exclusively by:

INIASOFT

Change and configuration management specialists

