

Integrate configuration control with web-based change management



Web-based Change Management

The integration between **AllChange** configuration management software and **IntaChange Enterprise** web-based change management software means that you can combine complete configuration control for specific departments with simple change management throughout the rest of your organisation.

The bi-directional integration lets you create and update change requests from either application.

Create and modify AllChange change requests automatically as part of the life-cycle process from the corresponding IntaChange Enterprise change requests and vice versa.

You can map common fields between AllChange and IntaChange Enterprise. Changes made in AllChange are reflected in IntaChange Enterprise fields and vice versa.

Both AllChange and IntaChange Enterprise have full out-of-the-box configurations supporting each other. It's simple to set up. Project templates are supplied with both applications. These can be used to set up the integration life-cycle and then adapted for your own site's actual life-cycles.

Let your non-technical users access only the information they need and give your technical people full configuration control

Get web-based change management throughout your organization

Easy to learn and simple to use

Share information with AllChange users

Share information 24/7 across multiple sites

Integrate with full configuration management

Use voting for approvals

Automatically update

The screenshot displays the AllChange web interface. On the left is a navigation menu with options like Home, Mail, Attachments, Comments, History, Monitors, References, Tasks, Votes, Reports, Preferences, Integrations, Admin, Email Admin, Help, and Log off. The main content area shows a table of changes with columns for Change, Class, Status, Originator, Owner, and Summary. A change with ID RFC00003, Class RFC, Status Working, Originator admin, and Owner Ben Barter is highlighted. Below the table is a 'Viewer' section for RFC00003, showing details like Change Type (Normal), Priority (High), Change Category (CAB), and Scheduled Implementation Date (14/01/2008). A red arrow points from the 'Summary' column in the table to a 'View ACMDs' window. This window shows a list of ACMDs (Approved Change Management Documents) with columns for Number, Status, Assignee, and Summary. Below this is a 'View ACMDs - RFC00003' window showing detailed information for the selected ACMD, including its Class (RFC), Originator (Ben Barter), and Summary (Problem with user interface). A status log shows the ACMD's progress through various stages like 'Approved', 'Test', and 'Implement'. At the bottom, a 'Welcome to AllChange' message is visible, along with system logs indicating updates and progressions for ACMD RFC00003.

Because IntaChange Enterprise is simple to learn, you can let everyone take part in the change management process without having to learn how to use the more comprehensive AllChange.

Furthermore, IntaChange Enterprise users will be able to vote on aspects of a change, prior to implementation.

Integrate your change and configuration management



Web-based Change Management

IntaChange Enterprise -

Records and implements changes, giving a structured way of cataloging and managing change throughout your organization.

Accessible - install on a web-based server, (no need for individual workstation installs) and get direct access to a central database, 24/7, from anywhere.

Web-based - requires less maintenance, administration and set up. Costs much less than ordinary client-server systems, with simple installation and upgrades.

Simple - designed for non-technical people, it's simple to learn and use.

Effective - carry out full impact analysis of changes and document each stage.

Efficient - allocate resources to changes more effectively, with detailed reports.

Automated - manage workflow from start to finish with automated routing, escalation, assignments and email alerts. Keep users up-to-date and track progress.

Flexible - almost any configuration of project is possible, with almost limitless scope for expansion and modification. Adaptable to your workflow, terminology and user preferences.

Controlled - built in approval controls, mechanisms and automated audit trails.

Collaborative voting - lets people have their say and approve changes at the correct time.

Secure - attach documentation for accurate records, storage and retrieval. Reduce paperwork by electronically generating and storing records.

Centralised - allow external users to access the system and administer the full process from a central location.

Step-by-step - tasks guide people through the workflow cycle at every stage.

MS Exchange/Outlook - automatically import Exchange and Outlook contacts.

AllChange - Manages your workflow from concept to release, providing information visibility and impact analysis.

Dedicated database - maintains all relevant information for your product development and associated changes.

Life-cycle support - define the life-cycle of elements you wish to control.

Product development - Control creation and development of product items as well as associated design documentation throughout the life-cycle.

Change management - Track changes to your product items, controlling in one system all the usually disparate documents that instigated the change.

Baselines - Specify the precise configuration of a product at any one time, giving vital support to your Release Management process.

Monitors - automatically email your people when tasks have been completed and notified to AllChange.

Configuration building - construct a specific configuration automatically, so reducing the possibility of human error.

Release Management - automate key aspects of this task including distribution of the final product to test for implementation environments.

Audit/management trail - build an automatic audit trail throughout the life-cycle, so you can tell who did what and when.

Ad hoc query/reporting - construct ad hoc reports specific to an individual manager's needs and restrict access to them if sensitive data is involved.

Control web development - work in local development areas and deploy to the web server.

Web Browser Interface - control multi-site projects across the internet or an intranet.

Let non-technical users access only the information they need and give your technical people full configuration control.

For full details of how to integrate IntaChange Enterprise with AllChange, please contact us for a demo or free trial with full technical support:

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www.intasoft.net

AllChange and IntaChange Enterprise are developed by Intasoft, change and configuration management specialists.