

IntaChange Technical Features

Easy to install and maintain

Time and costs are kept to a minimum, because IntaChange is installed on a central web server and doesn't need to be installed or configured on individual machines.

It can be used 24/7 from any location with internet access.

Simple to set up

IntaChange comes with a comprehensive HTML Help function that takes you through the basic set up and installation in a few simple stages.

No training needed

Once set up, you should be off and running in a couple of hours. No special IT skills are needed and there's no need for any special training.

Configure to your way of working

IntaChange can be adapted to your workflow, terminology, working practices and user preferences.

Simple administration screens and wizards help you to customize fields, menu values, GUI, email alerts, reports and much more.

Set it up to use any change documentation naming system that you wish, for example, 'Change Requests', 'Requests for Change', 'Trouble Tickets', 'Incidents', 'Problems', 'Issues' etc.

Define your own user fields

Define precisely what information you want to store about a change. There's no limit to the number of fields you can define, or the types of fields you can have. You decide whether fields are mandatory or optional and field values can be used for calculation purposes, just like a spreadsheet.

Specify who does what

You can specify roles, which are allowed to perform whatever actions you decide. You can also choose which privileges or permissions are granted to specified groups of users.

Use your own business processes

You can define whatever business process you wish to create. There's no limit or constraint. You decide how you want to handle change and then tell IntaChange what you want it to do.

"...Subsequent installation and setup was a breeze... Key to the introduction was the ease at which users could be trained in the product."

Phil Sefton, Charles Sturt University, Australia

Enforce your procedures

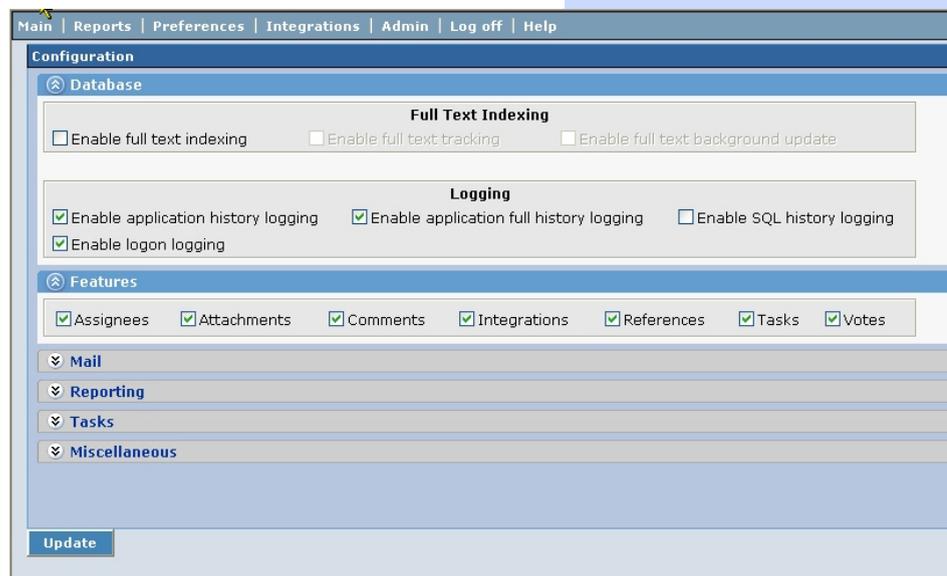
You can also set up IntaChange to make sure that users can't progress from one status to another until a specific field has been completed, or that specific fields are not completed without supportive information from other fields.

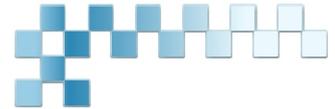
It really is change management made simple.

IntaChange[®] anywhere

- Industry
- Health Service
- Local Government
- Central Government
- Corporates
- Education

- IT
- Manufacturing
- Finance
- Defence
- Aerospace





IntaChange Technical Specifications

Server hardware requirements

Minimum: Pentium 2.0GHz (or the min. CPU required to run the operating system, whichever is higher).

Recommended: Pentium 4 3.0 GHz or faster.

Minimum: 512MB RAM (or the min. RAM required to run the operating system, whichever is higher).

Recommended: 1024MB RAM or higher.

Client hardware requirements

Minimum: Pentium 3 500MHz (or the minimum CPU required to run the operating system, whichever is higher).

Recommended: Celeron 1.2GHz or faster.

Minimum: 64MB RAM (or the min. RAM required to run the operating system, whichever is higher).

Recommended: 128MB RAM or higher.

.NET compliant

IntaChange is built using state-of-the-art .NET technology, which means that it is fully optimized for the next generation of Internet computing.

Fully scalable

The only limits on IntaChange are down to the capacity of your server and your network. There is no limit to the amount of users who can access the system, and no limits on the amount of information you can store.

Secure, robust database

IntaChange uses Microsoft SQL server 2000 onwards, making it a secure, robust database application, and is accessed online from client machines through a web-browser.

Excellent technical support

All of our software comes with an unrivalled level of technical support and backup should you need it.

- Personal technical consultants
- Phone and email support
- Most queries answered within an hour (9.00am - 22.00pm GMT).

Personal customer service

We also offer a high degree of personal customer service at all times.

To arrange your free demo and a trial of the software with free technical support please email us at info@intasoft.net

See for yourself how simple it is.

For more information or to request a demo just contact us at:

www.intasoft.net

info@intasoft.net

Change management the easy way

IntaChange is developed and sold exclusively by

INTASOFT

Change and configuration management specialists

