



Systematically manage, control and document change

Key Benefits

- ◆ Comply with SOX and ITIL
- ◆ Control and document change
- ◆ Track and audit trail change
- ◆ Reduce the cost of change
- ◆ Prioritize changes
- ◆ Automate processes
- ◆ Increase efficiency
- ◆ Prevent unauthorized change
- ◆ Control risk/impact analysis

...and much, much more

Managing Change

Change Management is a key discipline that turns complexity into progress.

AllChange can effectively control and document change together with its consequential impact.

With **AllChange**, change management becomes a corporate resource. Its simple sophistication opens up the potential for everyone throughout the organization to contribute positively to the change process.

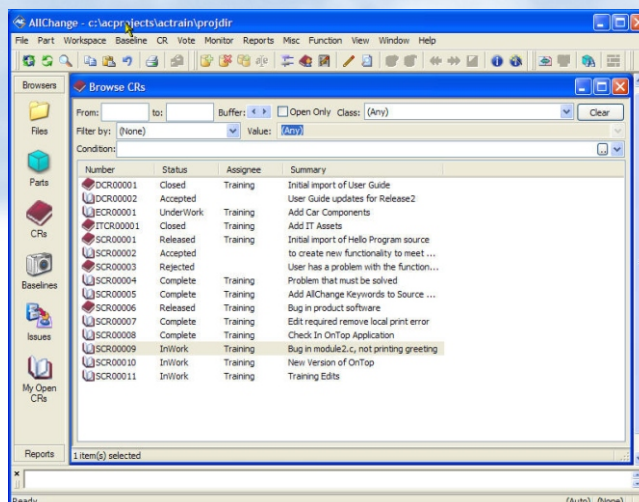
The integrated change and configuration item management allows **AllChange** to control changes and to automatically build relationships with the items that are changed. This provides full audit trails and traceability of items as well as progress through the change process.

The flexible nature of **AllChange** ensures that you can tailor your templates and forms to reflect the information that your business needs to manage change across all different change categories e.g. testing fault reports, problems, requirements and enhancement requests.

"...Why am I enthusiastic about **AllChange**? It is a truly seamless, integrated system for Change Request management, system building, and of course version control of individual Configuration Items and Baselines. It also has site definable workflow to ensure any company defined processes for CM cannot be bypassed"

Dave Murphy

Changes can be assigned on a team or individual basis and progress can be monitored with automated emails, ad-hoc queries or reporting facilities.



AllChange ensures that you have the information you need to make the decisions that drive change through your organization on a day-to-day basis.

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Professional configuration management



Easily store and identify all your configuration items

Managing Configuration Items

The working environment consists of lots of moving parts and constant changes coming from all directions.

AllChange provides the ability to identify and store your documents, software and hardware - the configuration items - which are the assets of your business together with the relationships between them.

The shared view of these configuration items allows development and maintenance teams to perform their respective functions without risk of interfering with changes made by others - they can coexist and even collaborate using the common repository.

The repository will automatically record what changes have been made, when they were made, why and by whom.

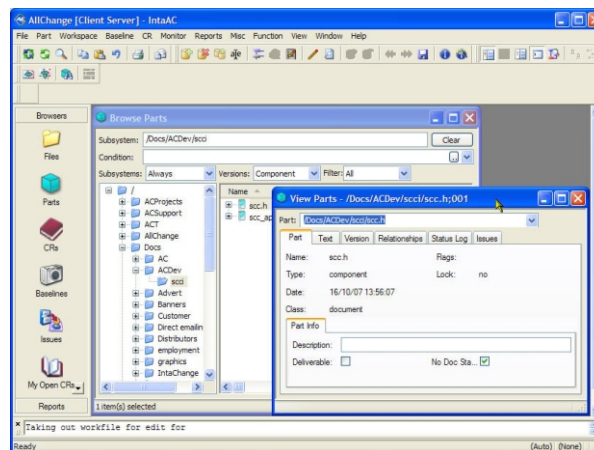
The relationships between items provide a centralized resource for impact analysis.

The additional workspace management facilities ensure that test areas are stable and developers are working with the right versions.

*Where parallel/concurrent development is needed **AllChange** provides development teams with the ability to develop and maintain multiple configurations simultaneously.*

Key Features

- ◆ Identify relationships between items
- ◆ Protect your business assets
- ◆ Automatically record changes
- ◆ Carry out impact analysis
- ◆ Reduce errors



The Parts browser gives you hierarchical views of all your configuration items and the relationships between them.

The Parts viewer lets you drill down to detailed information about each item.

"I find AllChange an invaluable tool for tracking the status and progress of outstanding jobs, the level of detail which can be recorded is excellent..."

Steve Nightingale