



The Benefits of IntaChange Change Management

IntaChange change management software is easy to use and ideal for any industry sector requiring effective change management control.

Manage change online

Installed on a central web server, so there's no need to install on individual workstations. From a standard web browser anyone can create, update and implement changes from anywhere, for truly global change management.

Essential management tool

IntaChange saves managers time by providing detailed information on changes, in a concise format at every stage. See real time data and assess the impact of change across the entire organization.

Simple enough to be used by everyone

Designed especially for non-technical people, it's simple for all staff to use whatever the level of IT skills, and requires no special training, saving time and money.

It's easy to use, because we've done the hard work for you and we've built in high levels of automation to speed up those routine tasks.

- Automatically log every request for change for a complete record
- Add comments to change requests
- Automated audit trails
- Vote to agree/disagree with changes
- Automatically assign work to staff
- Automatic alerts as work progresses
- Review, check and re-assign online
- Easy to generate reports in pdf, .doc and html.

Total change management control

Improve control of your business by administering all changes from a central point. Reduce overheads, cut down on mistakes and avoid duplication.

Ensure that accurate up-to-date records are kept, and gain a competitive edge by responding faster to a constantly changing work environment.

Run management reports quickly and easily, confident that IntaChange will be automatically tracking progress.

Comply with legislative mandates such as Sarbanes-Oxley, which are increasingly important in a competitive market.

Increase productivity and reduce the time people take to perform their tasks. Automated features streamline processes and give managers the information they need precisely when they need it, without complicated database languages or reporting mechanisms.

Its simplicity in use belies its comprehensive coverage of all aspects of change management. From that first idea through to final implementation.

IntaChange anywhere

- Industry
- Health Service
- Local Government
- Central Government
- Corporates
- Education
- IT
- Manufacturing
- Finance
- Defence
- Aerospace

Change management the easy way

The screenshot displays the IntaChange web interface. At the top, there's a 'Query' section with a table of change requests. Below it is a 'Viewer' section for a specific change request (RFC00001) with a form to add comments. Callout boxes provide additional information about the interface features.

Comment Id	Closed	Change	Field	DateTime	User	Comment
6	<input type="checkbox"/>	RFC00001	Requester_Phone	21/09/2007 12:43:22	admin	Use this as home phone contact number
8	<input type="checkbox"/>	RFC00001	Requester_Phone	29/10/2007 16:27:31	Lucy	Mobile number would be useful
9	<input type="checkbox"/>	RFC00005	Scheduled_Completion_Date	29/10/2007 16:28:42	Lucy	Should not be considered completed until the customer has seen and reviewed the new colour
10	<input type="checkbox"/>	RFC00002	Technical_Team	29/10/2007 16:29:47	Lucy	Is this the correct image for this RFC?

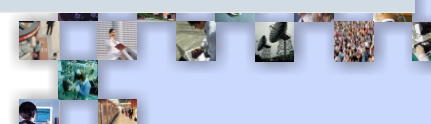
Viewer RFC00001

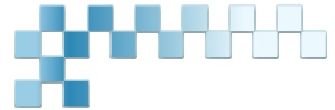
Comment id: _____
 Closed:
 Change: RFC00001
 Field: CAB
 Date/Time: _____
 User: _____
 Comment: _____

Buttons: Add, Delete, Update, Send Mail

Callout boxes:

- "View comments associated with change requests and run simple queries to sort by date, status etc."
- "Users can easily add comments at any stage of the change process."





The Features of IntaChange Change Management

Accessible

Install on a single web server and get direct access to a central database, 24/7, from anywhere.

Web-based

Requires less maintenance, administration and time to set up. Costs significantly less than ordinary client-server systems. No client side installation required so installation and upgrades are simple.

Simple to use

Designed with non-technical people in mind, it's simple to use and learn.

Fast

Log and track information faster than ever.



Effective

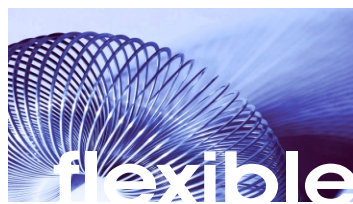
Carry out full impact analysis of changes and document each stage.

Efficient

Allocate resources to changes more effectively, with detailed reports.

Automated

Manage workflow from start to finish with automated routing, escalation, email alerts and assignments. Keep users up-to-date and track progress.



Flexible

Almost any configuration of project is possible, with almost limitless scope for expansion and modification.

Configurable

Adapt IntaChange to your workflow, terminology and user preferences.

Controlled

Built in approval controls and mechanisms, automated audit trails.

Collaborative

Let people have their say and vote and approve changes at the correct time.

Secure

Attach documentation for accurate records, storage and retrieval. Reduce paperwork by electronically generating and storing records.

Centralised

Allow external users to access the system and administer the full process from a central location.

ITIL

Ready to use ITIL templates.

Single sign-on

Single sign-on, using existing Windows logon.

Excellent technical support

All of our software comes with an unrivalled level of technical support and backup.

- Personal technical consultants
- Phone and email support
- Most queries answered within an hour (9.00am - 22.00pm GMT).

See for yourself how simple it is.

For further details or to request a demo, just contact us at:

www.intasoft.net

info@intasoft.net



Butterfield Bank (Cayman) Limited never had a formal change management program and even informally the processes were rarely followed. The discovery and use of IntaChange began a new era at the bank and we will be forever grateful to Intasoft. The program was priced right for an SMB, it installed easily and the support we received from Intasoft was in a word - Incredible. In less than 3 month's time we were able to teach the IT staff of 37 how to use it to support the changes for 181 applications and services that we operate on over 120 servers. We also passed a SAS70 Certification for our Funds Services Division which would not have been possible without IntaChange.

It is an excellent product that is well engineered, easy to both use and understand, from a company that prides itself in customer service. What more could a software customer want? Thanks Intasoft!

James C. Knapp, Chief Technology Officer, Butterfield Bank (Cayman) Limited

Personal customer service

High degree of personal customer service at all times. Free demo and trial of the software, with free technical support during the trial.

INTASOFT