



# CASE STUDY

## Northern Airborne Technology



Canadian firm, Northern Airborne Technology (NAT), is a leading manufacturer of specialized aircraft communication equipment for Air Ambulance, Law Enforcement, SAR, EMS, Electronic News Gathering, military and marine applications. OEMs such as Bell Helicopter, Eurocopter, MD Helicopters and Agusta have NAT's products installed as standard equipment on several production helicopters. Products include Audio Management systems, FM radios, Intercoms, P/A & Loudhailers, Data Interface accessories and Emergency Locator Beacons.

NAT develops avionics and electronic products in response to industry demands and is proud that many of its products have earned recognition as "Industry Standard".

NAT will be implementing Intasoft's premier change and configuration management product, **AllChange**, across their engineering and IT departments to provide a fully integrated document, change and configuration management system.

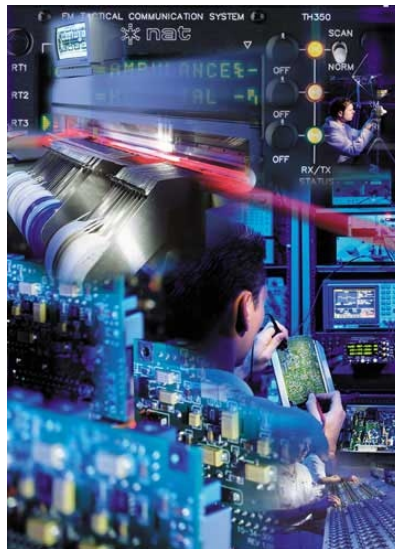
Marek Jaglarz, Certification Engineer at NAT explains:

*"When I was looking for a suitable CM tool for NAT's software development, I considered these features when comparing various tools on the market:*

- *configuration identification facilities*
- *mechanisms for establishing & controlling baselines/releases*
- *traceability*

- *configuration & change control*
- *problem reporting, correcting, tracking facilities*
- *configuration status accounting features*
- *configuration auditing, monitoring and reporting functions*
- *archive, retrieval & release facilities*
- *user-friendly interface*

**AllChange** provided all these



*functions (and more) in a single integrated, highly flexible and configurable suite. (Most tools on the market either have limited capabilities or are in a form of building blocks, which have to be integrated to provide the required functionality.)*

*Moreover, AllChange comes in the instantly usable out-of-the-box configuration, complete with templates, reports, integrated with MS Office, E-mail, Web browsers, and several third-party development environments. This means that most of the work with setting up our CM*

*system is already done. We can use AllChange as is and change its configuration, if required, later - without affecting our project schedules or their databases".*

Marek continues:

*"The exceptional flexibility of AllChange will allow us to deploy it in other departments to bring all our products, documents, drawings, code and our processes under CM control".*

Marek concluded:

*"We do not realize its full potential yet, but what we know gives us confidence that AllChange will not only meet our CM objectives but will also be instrumental in streamlining our processes, reducing overhead by automating tasks and controls, reducing paperwork and paper chase, thereby providing an excellent ROI".*

# INTASOFT

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# TESTIMONIALS

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**"We couldn't find a better integrated version control, change control and configuration management software tool, for the price."**

*Mick Cairns,  
University College London*

**"...I found AllChange intuitive and, equally importantly, it included the flexibility we need to cope with a wide range of projects...there seemed to be little understanding of this from the other vendors we considered"**

*Mark Dawson-Butterworth,  
Zytek Systems Ltd*

**"...thank you for your efforts in the customization and implementation of AllChange...you chose to spend additional time and effort to ensure our requests were met...and I would like to assure you that we all appreciate your dedication to the tasks"**

*Steve Brunsden,  
Northern Airborne Technology*

**"I think of Intasoft as a company that listens to its customers and provides the very best customer service...and I can honestly say that the technical support service is the best that I have come across."**

*Bal Brrang,  
Avery Weigh-Tronix*

**"So far, Intasoft has answered every question we've had in a timely manner and been there for us. As we learn more about the tool, the possibilities seem endless. Finally, in AllChange, we have a multipurpose tool that adapts to our processes instead of us adapting to it. I look forward to a long relationship with Intasoft. "**

*David LeBrun,  
Attorneys Title Insurance Fund*